Curriculum Vitae

Rob Janssen

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Nationality	Dutch	
Date of birth	June 28, 1976	
Availability	Available from May 1, 2020	

Profile

I am an independent entrepreneurial Agilist and my passion is to let teams work together more autonomously, more effectively and with more pleasure. In the past ten years I have transformed from a professional tester into an Agilist in the purest form. I am among others a certified Scrum Master (PSM II) and Product Owner (PSPO I). Today I coach (now even successfully online) Agile teams and their stakeholders to become better all over the company and to work with more pleasure.

Managers about Rob
Dolf Veenker, Manager software development at Vecozo, about Rob (translated from Dutch):
"In addition to his expertise on Agile SCRUM, he contributes much more than just that knowledge and experience; he moves people to think in a different way so that they get the most out of themselves."

Jeroen Bakker, Senior IT Manager at Nationale Nederlanden, about Rob (translated from Dutch):
"Rob is someone who senses a team flawlessly and really gets people moving."

Team members about Rob
Hans van Gog, Software engineer at Vecozo, about Rob (translated from Dutch):
"Rob is a real bridge builder, who puts the right people together at the right times to achieve maximum results."

Marieke Pijpers, Functional manager at Vecozo, about Rob (translated from Dutch):
"I always love to see how he can make every session interesting and keep everyone hooked."

Curriculum Vitae   ROB JANSSEN

Work Experience

May '20 – Present VECOZO	**COACH & TEAMBUILDER** After I build teams and demonstrated that the Scrum Master role has added value for the development teams in the Software Development department, I was asked to coach the management and do some teambuilding for the IT management department. This is necessary because three teams do not yet form a unit and I have demonstrated that I can do this due to what I accomplished at the Software Development department. I do this online because of the Corona virus, four hours a week.
Nov '18 – May '20 VECOZO	**SCRUM MASTER** Vecozo is the national communication point for healthcare in The Netherlands. They offer a safe and high-quality digital environment in which chain parties can exchange administrative data. It has 9 Scrum teams. My initial assignment was to demonstrate that the Scrum Master role has added value for development teams. I succeeded (by coaching four teams) and as a result Vecozo has hired two Scrum Masters as permanent employees. With them I organized the first PI planning in order to make priorities at the highest level more transparent and to get a grip on their completion. In addition, I am proud that I have helped teams during a more difficult time, in an open and honest way, to solve these problems with my human knowledge.
Nov '17 – Nov '18 NATIONALE NEDERLANDEN PENSION NEW BUSINESS	**AGILE COACH** During our trip in Canada I was approached to coach development teams of the Change and IT department of Nationale Nederlanden to become better at Scrum and the Agile way of working. I managed to significantly improve a number of teams in terms of better Scrum, Dev Ops, satisfaction and performance. I achieved these results by facilitating team building sessions, Agile workshops in combination with coaching on the job.
April '17 – Oct '17 CANADA	**TRAVELER** Besides working I love to travel. This time with my family to Canada for more than 5 months. For stories and pictures see www.marlousenrobopreis.nl.
Aug '13 – April '17 NATIONALE NEDERLANDEN	**AGILE TEST CONSULTANT** I have been happily testing in an Agile team and connecting and inspiring testers in a SAP platform. During this periode: - I increased the level of testing platform wide by designing and implemented a Risk Based Testing strategy. PRA light for each User story based on acceptance criteria. I connected testers platform wide by organizing test meetings. I took responsibility for the expansion of the platform wide regression test & built and executed automated tests using the automated test tool TOSCA and I prepared and executed functional SAP tests and financial chain tests within an agile team.

Aug '13 – April '17 NATIONALE NEDERLANDEN	**AGILE COACH** Proudly I look back to my achievements as an Agile Coach within the pension department of Nationale Nederlanden (Dutch insurance company): - I successfully coached Scrum Masters and PO's. Besides the common known Agile skills, I coached them to become more charismatic and persuasive in their communication. - I trained several groups to become better at Agile techniques like Story Mapping. - I co-developed a maturity wall for 13 teams so that the level of Scrum in each team became transparent so teams could to learn from other teams. - I created funcentives that teams could gain whenever they delivered an user story successfully. The main goal besides a lot of fun was that team members got to know each other better and better.
Aug '14 – Jan '15 PHILIPS	**AGILE COACH** With lots of energy I have been training architects (around 60 in total) within Philips Architecture and Platforms to become professional Agilists. In the light of a major SAFe implementation worldwide, these trainings took place in Eindhoven (NL) and in Boston (USA).
Okt '12 – Aug '13 ASIA, NEW ZEALAND AND AUSTRALIA	**TRAVELER** From October 2012, my wife Marlous and I enjoyed a long journey through Asia, New Zealand and Australia (see www.marlousenrobopreis.nl for photos and travel reports).
April '12 – Oct '12 NATIONALE NEDERLANDEN	**SCRUMMASTER / TESTCOORDINATOR** The project NNCP (Nationale Nederlanden Comfort Pensioen) consisted among others of two Scrum Teams. A new SAP landscape has been newly build and integrated with other systems (Stream Serve for example). My assignment was to improve the test process and the overall scrum quality. During a period of 6 months I succeeded in both assignments by participating in the teams and by coaching the team members and Product Owners.
June '11 – Oct '12 ROBECO	**SCRUM MASTER** I graduated as a certified Scrum Master (PSM I) in June 2011 and as from that time I worked as one of the first Scrum Masters within Robeco. I took the opportunity to put Scrum on the map of the Robeco organisation. Besides acting as a Scrum Master for the project New Global Sites, I did coach a business project. As from March 2012 we trained the Product Owners and Scrum team members of Robeco in an internal training.

May '10 – March '12 ROBECO	**TEST COORDINATOR** As from May 2010 Rob again started working for Robeco. Now as an independent consultant. Rob was responsible for the testing (functional and performance) of the successful implementation of the website "Mijn Robeco". The challenge in this project was on one hand the coordination of the Robeco engineers and the engineers of the (in Romania situated) company ISDC, and on the other hand the designing company Clockwork. In the Netherlands Rob was in the lead of a test team consisting of five business analists. As from summer 2011 he was responsible for the test process of the Tridion Upgrade. The new version of the Tridion application has been taken into production succesfully in Februari 2012. SDL Tridion 2011 is the content management system in which Robeco manages all its websites.
April '09 – March '10 Stichting Los Niños	**VOLUNTEER / TRAVELER** Together with his wife Marlous, Rob contributed to the building of a primary school in Guatemala by raising 8000 euro with the participation of the Nijmeegse Vieredaagse (Dutch walking event). Rob traveled to Guatemala together with Marlous in April 2009 to teach on the build school. Besides this volunteer work, Marlous and Rob traveled through Mexico, Guatemala, Ecuador, Colombia, Argenia and Chile. Marlous and Rob will stay active for Stichting Los Niños by giving lectures at Dutch primary schools.
Dec. '05 – April '09 ROBECO	**TEST CONSULTANT** As from October 2007 until April 2009, Rob has been working for the Competence Center Testing (CC-Testing) within the division Group-ICT (Robeco). During this period Rob has been responsible for the test coordination of the performance measure system Pearl. Rob was in charge of six testers. Besides these activities Rob coordinated several risc analyses; he wrote and implemented the master test plan. As from December 2005 until October 2007, Rob has been working for the division RD-Support (Robeco. He executed and coordinated tests for several projects. Projects within RD-Support are relatively short and depend on releases. Rob learned a lot about various test projects, including: - functional testing of Siebel (Internet, Frontline and CTI); - load & performance testing of a web application; - implementation of automated tests within the maintenance organization using HP tool Quick Test Professional; - functional testing and coordination of Rogiro (Mainframe system).

May '05 – Nov '05 DELTA	**TEST ANALIST** Rob has been participating as a test analist in the Maintenance and Support (M&S) team within the energy company DELTA. Among others he has been responsible for the testing of new releases of Cordaptix. His most important activities were the development of detailed test plans and test designs. Rob as accompanied and consulted the M&S team during the testing of deliveries.
Oct. '04 – Nov. '05 AON	**TEST CONSULTANT** During the period of a year, Rob worked for the Shared Service Centre of AON International. Rob was responsible for the Service Level Agreement between LogicaCMG and AON International. The SLA concerned the maintenance of the testware of the Peoplesoft system. Rob took care of: • the execution and maintenance of the automated tests on the PeopleSoft system; • several coordination related activities.
May '04 – Oct. '04 VODAFONE GLOBAL	**TEST CONSULTANT** Rob has been working on the Horizontal Address Book Program by order of Vodafone Global. Within this international project organization (with (test)teams in Dublin and Prague) he was also responsible for: • functional testing of several build components and the creation of related test designs; • reporting the test results of all the test teams to the management; • several coordination related activities.
March '03 – Nov. '03 Katholieke Universiteit Nijmegen	**SCIENTIFIC RESEARCHER** Concerning his Master Thesis Rob has investigated "Customer focused e-learning" within a consultant agency in order to improve its entire consulting process permanently.

Curriculum Vitae   ROB JANSSEN

Education

Katholieke Universiteit Nijmegen	M.Sc. Business Administration, Knowledge and Information Management	Graduated in 2003
Hogeschool Brabant	HEAO, Business Informatics	Graduated in 2001

Courses and Certificates

Certified LeSS Practitioner	Bas Vodde	Certificate 2020
Certified Scrum Master PSM II	Prowareness	Certificate 2019
Scaling Agile: Leading SAFe 4.0	Eelco Rustenburg	Certificate 2016
TOSCA Certified User Foundation Level	Tricentis	Certificate 2015
TOSCA Certified Quality Designer	Tricentis	Certificate 2015
Certified Product Owner PSPO I	Zilverline	Certificate 2012
NLP Master Practitioner	Joost van der Lei	Certificate 2012
Certified Scrum Master PSM I	Zilverline	Certificate 2011
NLP Practitioner	Joost van der Lei	Certificate 2011
Prince2	EclipseIT	Course 2008
TMap Next	Eclipse IT	Training 2008
TMM (Test Maturity Model)	Erik van Veenendaal	Training 2007
Reviews en Inspecties	Improve Quality services	Certificate 2007
ISQTB Foundation Certificate in Software Testing	Improve Quality services	Certificate 2006

Curriculum Vitae   ROB JANSSEN

Knowledge and Experience with

Industry Experience	Health care, Pension, Finance, NGO´s, Energy & Utilities, Insurances, Telecom
Methods	Scrum, Agile, LESS, SAFe, Kanban, Prince2
Test Methods	TMap, Risk and Requirement Based Testing (in Agile environment), ISTQB, ISO 9126 (quality criteria)
Test Techniques	Test driven development, Behaviour driven development, Syntactic and semantic tests, Decision tables, Boundary value analysis, State transition test, Data combination test. Error guessing, Data cycle test, Use Case Testing
Test Tools	TOSCA, HP QuickTest Professional, Topdesk, XMLSpy, Notepad++, Microsoft TFS, Microsoft DevOps, JIRA, HP Quality Center, J-Meter, Winrunner
Content Management Systemen	Sharepoint, SDL Tridion 2011, Joomla, Wordpress
Software Solutions	SAP FS-PM & SAP CM, PeopleSoft (GL, AP, AM), Siebel Internet & Frontline, ANVA (insurance application)
Tools	Microsoft Word/Excel/Powerpoint/TFS/DevOps/Azure, TOAD, XML, Stream Serve, SQL, Visual Basic, Rogiro (Backoffice (mainframe) system binnen Robeco), Cordaptix
Languages	Dutch: Native English: Fluent Spanish: Proficient German: Proficient

Additional functions

I coach various people using NLP in order to communicate more effectively. After my coaching they are more confident, more convincing and communicate with more charisma.

I love to travel and did this many times. First together with my wife Marlous and then together with the kids. On our website www.marlousenrobopreis.nl we tell about our three major journeys.

I absolutely enjoy sports. I become extremely due to heavy Bootcamping and obstacle runs. On April 5, 2020, I ran my first marathon. Because of the the corona virus I ran 19 laps around my house.