

## Curriculum Vitae

### Personal data

Name: Rob Janssen  
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### Education

Katholieke Universiteit Nijmegen	M.Sc. Business Administration, Knowledge and Information Management	Graduated in 2003
Hogeschool Brabant	HEAO, Business Informatics	Graduated in 2001

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### Courses and Certificates

Greenbelt Coach	B-Mind	Certificate 2022
Professional Agile Leadership Essentials PAL-E	Prowareness	Certificate 2021
Certified LeSS Practitioner	Bas Vodde	Certificate 2020
Certified Scrum Master PSM II	Prowareness	Certificate 2019
Scaling Agile: Leading SAFe 4.0	Eelco Rustenburg	Certificate 2016
Certified Product Owner PSPO I	Zilverline	Certificate 2012
NLP Master Practitioner	Joost van der Lei	Certificate 2012
Certified Scrum Master PSM I	Zilverline	Certificate 2011
NLP Practitioner	Joost van der Lei	Certificate 2011

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### Skills

Languages: Dutch Native  
English Fluent  
Spanish Proficient  
German Proficient

Tools: Microsoft Office, JIRA, Azure DevOps, several test tools like TOSCA

Methods: Scrum, Agile, LESS, SAFe, Kanban, Prince2

## Work Experience

- Oct '21 – present      **Scrum Master / RTE at Rabobank**  
After Mariska Spanenburg van Beem came back from her maternity leave, the team members complimented me by asking me to become their Scrum Master again. I felt honoured and accepted the role. I was Scrum Master of three cloud teams: Hippo, Kingkong and Panda. Besides coaching these teams, I have been facilitating Quarterly Big Room Planning Events (up to 130+ participants spread over 17 teams) as RTE for our area and for other areas within the Rabobank organisation.
- Dec '20 – Oct '21      **IT Lead / Agile Leader at Rabobank**  
For about 10 months I replaced Mariska Spanenburg van beem, who was on maternity leave.  
  - As IT Lead I was responsible for 40-45 fte direct reports (Product Owners, DevOps Engineers, Solution Architects and Scrum Masters) spread over 6 DevOps teams working in the Integration Area within Rabobank.
  - I had platform ownership and was responsible of the following: API, file transfer and transformation iPaaS, Azure Cloud native, AWS Cloud native, Axual Cloud eventing, CRMi, IDCS, EKD, BEB on prem, Rancher (now decommed) and Rabobank Integration Catalog.
  - As an Agile Leader I successfully initiated the area's first Quarterly Big Room Planning events and Hackathons. I facilitated Agile Leadership workshops for my peer IT Leads.More than 5.000 engineers worldwide spread over +400 DevOps teams within Rabobank were using the Integration solutions of our Area Integration.
- July '20 – Nov '20      **Scrum Master at Rabobank**  
Within the Integration Area at Rabobank I was Scrum Master of 2 teams. Although working digitally I booked great results by facilitating Team building sessions, Agile workshops and individual team member coaching.
- Nov '18 – May '20      **Scrum Master at Vecozo**  
Vecozo is the national communication point for healthcare in The Netherlands. They offer a safe and high-quality digital environment in which chain parties can exchange administrative data. It has 9 Scrum teams. Curriculum Vitae ROB JANSSEN Page 3 of 7 My initial assignment was to demonstrate that the Scrum Master role has added value for development teams. I succeeded (by coaching four teams) and as a result Vecozo has hired two Scrum Masters as permanent employees. With them I organized the first PI planning in order to make priorities at the highest level more transparent and to get a grip on their completion. In addition, I am proud that I have helped teams during a more difficult time, in an open and honest way, to solve these problems with my human knowledge.
- Nov '17 – Nov '18      **Agile Coach at Nationale Nederlanden**  
During our trip in Canada I was approached to coach development teams of the Change and IT department of Nationale Nederlanden to become better at Scrum and the Agile way of working. I managed to significantly improve a number of teams in terms of better Scrum, Dev Ops, satisfaction and performance. I achieved these results by facilitating team building sessions, Agile workshops in combination with coaching on the job.
- May '17 – Nov '17      **Traveller in Canada**  
Besides working I love to travel. This time with my family to Canada for more than 5 months. For stories and pictures see [www.marlousenrobopreis.nl](http://www.marlousenrobopreis.nl).

- Jan '15 – **Agile Tester at Nationale Nederlanden**  
 May '17 I have been happily testing in an Agile team and connecting and inspiring testers in a SAP platform. During this period
- I increased the level of testing platform wide by designing and implemented a Risk Based Testing strategy.
  - PRA light for each User story based on acceptance criteria. I connected testers platform wide by organizing test meetings.
  - I took responsibility for the expansion of the platform wide regression test & built and executed automated tests using the automated test tool TOSCA and I prepared and executed functional SAP tests and financial chain tests within an agile team.
- Aug '14 – **Agile Trainer at Philips**  
 Jan '15 With lots of energy I have been training architects (around 60 in total) within Philips Architecture and Platforms to become professional Agilists. In the light of a major SAFe implementation worldwide, these trainings took place in Eindhoven (NL) and in Boston (USA).

### Other Work experience

- 2013 – 2015 Agile Tester at Nationale Nederlanden  
 2012 – 2013 Traveller in South East Asia  
 2012 – 2012 Test coordinator at Nationale Nederlanden  
 2011 – 2012 Scrum Master at Robeco  
 2010 – 2012 Test consultant at Robeco  
 2009 – 2010 Volunteer in Guatemala  
 2005 – 2009 Test consultant at Robeco  
 2005 – 2005 Test consultant at Delta  
 2004 – 2005 Test consultant at AON  
 2004 – 2004 Test consultant at Vodafone Global

### Additional functions

I coach various people using NLP in order to communicate more effectively. After my coaching they are more confident, more convincing and communicate with more charisma. In addition, I am currently following the training to become a breathing coach. Check [www.phoenix-transformation.com](http://www.phoenix-transformation.com) for more information.

I love to travel and did this many times. First together with my wife Marlous and then together with the kids. On our website [www.marlousenrobopreis.nl](http://www.marlousenrobopreis.nl) we tell about our three major journeys.

I enjoy sports, like Bootcamping, doing obstacle runs and running marathons. Amongst others I embrace daily cold exposure to stay healthy and energetic.