

Curriculum Vitae

Personal data

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Education

Katholieke Universiteit Nijmegen	M.Sc. Business Administration, Knowledge and Information Management	Graduated in 2003
Hogeschool Brabant	HEAO, Business Informatics	Graduated in 2001

Courses and Certificates

Coaching Agile Organizations (ICP-ACC)	Prowareness	Certificate 2023
Green, Yellow and Bleu Belt Coach	B-Mind	Certificates 2022
Professional Agile Leadership Essentials PAL-E	Prowareness	Certificate 2021
Certified LeSS Practitioner	Bas Vodde	Certificate 2020
Certified Scrum Master PSM II	Prowareness	Certificate 2019
Scaling Agile: Leading SAFe 4.0	Eelco Rustenburg	Certificate 2016
Certified Product Owner PSPO I	Zilverline	Certificate 2012
NLP Master Practitioner	Joost van der Lei	Certificate 2012
Certified Scrum Master PSM I	Zilverline	Certificate 2011
NLP Practitioner	Joost van der Lei	Certificate 2011

Skills

Languages: Dutch Native
English Fluent
Spanish Proficient
German Proficient

Tools: Microsoft Office, JIRA, Azure DevOps, several test tools like TOSCA
Methods: Scrum, Agile, LESS, SAFe, Kanban, Prince2

Work Experience

- Aug '22 – Present **Scrum Master / Agile Coach at Nationale Nederlanden**
During summer 2022 I started as a Scrum Master of 3 teams at Nationale Nederlanden within the B2B & Intermediary domain. As from summer 2023 my role transformed to Agile Domain Coach, where I coach 7 teams to continuously improve on working more effective together in a way so they create the best value. Amongst others I coached the domain to set OKR's, I initiated Quarterly Big Room Planning events and facilitated Big Room Retrospectives.
- Oct '21 – Aug '22 **Scrum Master / RTE at Rabobank**
After Mariska Spanenburg van Beem came back from her maternity leave, the team members complimented me by asking me to become their Scrum Master again. I felt honoured and accepted the role. I was Scrum Master of three cloud teams: Hippo, Kingkong and Panda. Besides coaching these teams, I have been facilitating Quarterly Big Room Planning Events (up to 130+ participants spread over 17 teams) as RTE for our area and for other areas within the Rabobank organisation.
- Dec '20 – Oct '21 **IT Lead / Agile Leader at Rabobank**
For about 10 months I replaced Mariska Spanenburg van beem, who was on maternity leave.
 - As IT Lead I was responsible for 40-45 fte direct reports (Product Owners, DevOps Engineers, Solution Architects and Scrum Masters) spread over 6 DevOps teams working in the Integration Area within Rabobank.
 - I had platform ownership and was responsible of the following: API, file transfer and transformation iPaaS, Azure Cloud native, AWS Cloud native, Axual Cloud eventing, CRMi, IDCS, EKD, BEB on prem, Rancher (now decommed) and Rabobank Integration Catalog.
 - As an Agile Leader I successfully initiated the area's first Quarterly Big Room Planning events and Hackathons. I facilitated Agile Leadership workshops for my peer IT Leads.More than 5.000 engineers worldwide spread over +400 DevOps teams within Rabobank were using the Integration solutions of our Area Integration.
- July '20 – Nov '20 **Scrum Master at Rabobank**
Within the Integration Area at Rabobank I was Scrum Master of 2 teams. Although working digitally I booked great results by facilitating Team building sessions, Agile workshops and individual team member coaching.
- Nov '18 – May '20 **Scrum Master at Vecozo**
Vecozo is the national communication point for healthcare in The Netherlands. They offer a safe and high-quality digital environment in which chain parties can exchange administrative data. It has 9 Scrum teams. Curriculum Vitae ROB JANSSEN Page 3 of 7 My initial assignment was to demonstrate that the Scrum Master role has added value for development teams. I succeeded (by coaching four teams) and as a result Vecozo has hired two Scrum Masters as permanent employees. With them I organized the first PI planning in order to make priorities at the highest level more transparent and to get a grip on their completion. In addition, I am proud that I have helped teams during a more difficult time, in an open and honest way, to solve these problems with my human knowledge.
- Nov '17 – Nov '18 **Agile Coach at Nationale Nederlanden**
During our trip in Canada I was approached to coach development teams of the Change and IT department of Nationale Nederlanden to become better at Scrum and the Agile way of working. I managed to significantly improve a number of teams in terms of better Scrum, Dev Ops, satisfaction and performance. I achieved these results by facilitating team building sessions, Agile workshops in combination with coaching on the job.

- May '17 – **Traveller in Canada**
 Nov '17 Besides working I love to travel. This time with my family to Canada for more than 5 months. For stories and pictures see www.marlousenrobopreis.nl.
- Jan '15 – **Agile Tester at Nationale Nederlanden**
 May '17 I have been happily testing in an Agile team and connecting and inspiring testers in a SAP platform. During this period
- I increased the level of testing platform wide by designing and implemented a Risk Based Testing strategy.
 - PRA light for each User story based on acceptance criteria. I connected testers platform wide by organizing test meetings.
 - I took responsibility for the expansion of the platform wide regression test & built and executed automated tests using the automated test tool TOSCA and I prepared and executed functional SAP tests and financial chain tests within an agile team.
- Aug '14 – **Agile Trainer at Philips**
 Jan '15 With lots of energy I have been training architects (around 60 in total) within Philips Architecture and Platforms to become professional Agilists. In the light of a major SAFe implementation worldwide, these trainings took place in Eindhoven (NL) and in Boston (USA).

Other Work experience

- 2013 – 2015 Agile Tester at Nationale Nederlanden
 2012 – 2013 Traveller in South East Asia
 2012 – 2012 Test coordinator at Nationale Nederlanden
 2011 – 2012 Scrum Master at Robeco
 2010 – 2012 Test consultant at Robeco
 2009 – 2010 Volunteer in Guatemala
 2005 – 2009 Test consultant at Robeco
 2005 – 2005 Test consultant at Delta
 2004 – 2005 Test consultant at AON
 2004 – 2004 Test consultant at Vodafone Global

Additional functions

Since 2022 I work as a breathing coach. I facilitate breathing and ice workshops and I nowadays also train breathing coaches. Check www.phoenix-transformation.com for more information.

I coach various people using NLP in order to communicate more effectively. After my coaching they are more confident, more convincing and communicate with more charisma.

I enjoy sports, like Bootcamp, doing obstacle runs and running marathons. Amongst others I embrace daily cold exposure to stay healthy and energetic.